

Commercial or Medicare
COMMERCIAL

| Preauthorization Request | Total |
|--------------------------|----------------|
| Approved | 85.42% |
| Denied | 14.58% |
| Grand Total | 100.00% |

| Preauthorization Request | Total |
|--------------------------|--------------|
| Approved | 62034 |
| Denied | 8669 |
| Grand Total | 70703 |

| Provider Specialty | Approved | Denied | Grand Total |
|-------------------------|--------------|-------------|--------------|
| ALLERGY | 58 | 3 | 61 |
| ANCILLARY SERVICES | 132 | 8 | 140 |
| ANESTHESIOLOGY | 5085 | 426 | 5511 |
| CARDIOLOGY | 2365 | 220 | 2585 |
| CHIROPRACTIC | 49 | 10 | 59 |
| CRITICAL CARE | 24 | 5 | 29 |
| DENTISTRY | 2 | 1 | 3 |
| DERMATOLOGY | 9 | | 9 |
| EMERGENCY MEDICINE | 142 | 32 | 174 |
| ENDOCRINOLOGY | 166 | 19 | 185 |
| FAMILY MEDICINE | 6946 | 1818 | 8764 |
| GASTROENTEROLOGY | 754 | 131 | 885 |
| GENETICS | 81 | 9 | 90 |
| GERIATRICS | 14 | 3 | 17 |
| GYNECOLOGY | 147 | 17 | 164 |
| HEMATOLOGY | 1976 | 179 | 2155 |
| HEPATOLOGY | 49 | 10 | 59 |
| HOSPITAL | 767 | 96 | 863 |
| INFECTIOUS DISEASE | 92 | 13 | 105 |
| INTERNAL MEDICINE | 3831 | 652 | 4483 |
| MATERNAL FETAL MEDICINE | 6 | 1 | 7 |
| MEDICAL GROUP | 389 | 22 | 411 |
| MULTISPECIALTY | 2 | | 2 |
| NEONATAL MEDICINE | 2 | | 2 |
| NEPHROLOGY | 76 | 9 | 85 |
| NEUROLOGY | 3954 | 565 | 4519 |
| NURSE | 185 | 32 | 217 |
| NURSE PRACTITIONER | 1650 | 223 | 1873 |
| OBSTETRICS | 256 | 52 | 308 |
| OCCUPATIONAL MEDICINE | 2 | | 2 |
| ONCOLOGY | 1766 | 197 | 1963 |
| OPTOMETRY | 145 | 5 | 150 |
| ORAL MEDICINE | 46 | 8 | 54 |
| ORTHOPAEDICS | 6388 | 1078 | 7466 |
| OSTEOPATHY | 43 | 12 | 55 |
| OTOLARYNGOLOGY | 861 | 75 | 936 |
| OTOLOGY | 124 | 19 | 143 |
| OTORHINOLARYNGOLOGY | 15 | | 15 |
| OUTPATIENT CLINIC | 4190 | 470 | 4660 |
| PAIN MANAGEMENT | 2626 | 268 | 2894 |
| PEDIATRICS | 172 | 31 | 203 |
| PHYSICAL MEDICINE | 1999 | 154 | 2153 |
| PHYSICIAN ASSISTANT | 1422 | 155 | 1577 |
| PLASTIC SURGERY | 36 | 4 | 40 |
| PODIATRY | 286 | 32 | 318 |
| PROCTOLOGY | 21 | 2 | 23 |
| PSYCHIATRY | 152 | 7 | 159 |
| PSYCHOLOGY | 1 | | 1 |
| PULMONARY DISEASE | 842 | 84 | 926 |
| RADIOLOGY | 220 | 38 | 258 |
| RHEUMATOLOGY | 165 | 38 | 203 |
| SLEEP MEDICINE | 4 | | 4 |
| SPORTS MEDICINE | 128 | 28 | 156 |
| SURGERY | 3605 | 610 | 4215 |
| Unknown | 3685 | 484 | 4169 |
| UNKNOWN PROVIDER | | 1 | 1 |
| UNKNOWN SPECIALTY | 2408 | 186 | 2594 |
| URGENT CARE | 2 | | 2 |
| UROLOGY | 1471 | 127 | 1598 |
| Grand Total | 62034 | 8669 | 70703 |

| Indication Offered | Approved | Denied | Grand Total |
|--------------------|----------|--------|-------------|
| 20930 | | 208 | 294 |
| 20931 | | 17 | 29 |
| 20936 | | 163 | 223 |
| 20937 | | 15 | 20 |
| 22510 | | 18 | 23 |
| 22511 | | 18 | 22 |
| 22512 | | 3 | 5 |
| 22513 | | 7 | 14 |
| 22514 | | 18 | 23 |
| 22515 | | 4 | 6 |
| 22533 | | 1 | 1 |
| 22534 | | 1 | 1 |
| 22551 | | 100 | 154 |
| 22552 | | 63 | 104 |
| 22554 | | 4 | 5 |
| 22558 | | 74 | 106 |
| 22585 | | 30 | 47 |
| 22600 | | 15 | 16 |
| 22612 | | 99 | 143 |
| 22614 | | 74 | 96 |
| 22630 | | 8 | 11 |
| 22632 | | 2 | 3 |
| 22633 | | 43 | 58 |
| 22634 | | 12 | 18 |
| 22800 | | 1 | 1 |
| 22802 | | 1 | 1 |
| 22830 | | 1 | 1 |
| 22840 | | 1 | 1 |
| 22842 | | 75 | 107 |
| 22843 | | 18 | 19 |
| 22845 | | 104 | 161 |
| 22846 | | 27 | 43 |
| 22848 | | 5 | 8 |
| 22853 | | 187 | 270 |
| 22854 | | 3 | 5 |
| 22856 | | 6 | 17 |
| 22858 | | 1 | 4 |
| 22859 | | 1 | 1 |
| 22869 | | | 5 |
| 22870 | | | 3 |
| 23000 | | 1 | 3 |
| 23020 | | 3 | 3 |
| 23120 | | 10 | 14 |
| 23130 | | | 1 |
| 23410 | | 11 | 11 |
| 23412 | | 5 | 7 |
| 23420 | | 3 | 3 |
| 23430 | | 109 | 129 |
| 23440 | | 4 | 5 |
| 23455 | | 2 | 3 |
| 23460 | | | 1 |
| 23462 | | 3 | 5 |
| 23465 | | 1 | 1 |
| 23470 | | 2 | 3 |
| 23472 | | 130 | 147 |
| 23473 | | 5 | 5 |
| 23474 | | 9 | 10 |
| 27096 | | 764 | 848 |
| 27125 | | 3 | 4 |
| 27130 | | 324 | 363 |
| 27132 | | 8 | 8 |
| 27134 | | 17 | 18 |
| 27137 | | 3 | 3 |
| 27138 | | 1 | 1 |
| 27365 | | 1 | 1 |
| 27412 | | 3 | 5 |
| 27415 | | 3 | 3 |
| 27418 | | 5 | 8 |
| 27420 | | 5 | 8 |
| 27422 | | 6 | 6 |
| 27424 | | 1 | 1 |
| 27425 | | 1 | 1 |
| 27427 | | 30 | 37 |
| 27428 | | 3 | 3 |
| 27429 | | 2 | 3 |
| 27438 | | 1 | 1 |
| 27446 | | 22 | 31 |
| 27447 | | 718 | 786 |
| 27486 | | 12 | 12 |
| 27487 | | 24 | 25 |
| 29805 | | 4 | 6 |
| 29806 | | 42 | 58 |
| 29807 | | 29 | 33 |
| 29819 | | 4 | 5 |
| 29822 | | 22 | 28 |
| 29823 | | 97 | 116 |
| 29824 | | 95 | 105 |
| 29825 | | 14 | 23 |
| 29826 | | 203 | 234 |
| 29827 | | 256 | 303 |
| 29828 | | 69 | 83 |
| 29860 | | 3 | 3 |
| 29861 | | 3 | 3 |
| 29862 | | 5 | 6 |
| 29863 | | 2 | 2 |

| Reason for Request Denial | Denied | Grand Total |
|----------------------------------|-------------|-------------|
| Clinical history and indications | 5836 | 5836 |
| This member does not have o | 254 | 254 |
| Grand Total | 6090 | 6090 |

| Denials Overturned by IRO | Overturned | Grand Total |
|---------------------------|-------------|-------------|
| Denied | 2551 | 2551 |
| Grand Total | 2551 | 2551 |

| | | | |
|-------|------|-----|------|
| 29866 | 2 | 3 | 5 |
| 29870 | 13 | 6 | 19 |
| 29871 | 1 | | 1 |
| 29873 | 10 | 4 | 14 |
| 29874 | 24 | 10 | 34 |
| 29875 | 23 | 7 | 30 |
| 29876 | 21 | 4 | 25 |
| 29877 | 84 | 37 | 121 |
| 29879 | 27 | 11 | 38 |
| 29880 | 69 | 12 | 81 |
| 29881 | 283 | 60 | 343 |
| 29882 | 146 | 21 | 167 |
| 29883 | 14 | 1 | 15 |
| 29884 | 5 | 1 | 6 |
| 29885 | | 2 | 2 |
| 29886 | 1 | | 1 |
| 29887 | 1 | | 1 |
| 29888 | 132 | 23 | 155 |
| 29889 | 1 | | 1 |
| 29914 | 38 | 16 | 54 |
| 29915 | 26 | 10 | 36 |
| 29916 | 37 | 15 | 52 |
| 62263 | | 5 | 5 |
| 62264 | | 10 | 10 |
| 62320 | | 1 | 1 |
| 62321 | 1158 | 102 | 1260 |
| 62322 | | 2 | 2 |
| 62323 | 3026 | 209 | 3235 |
| 62324 | | 1 | 1 |
| 62325 | 6 | | 6 |
| 62327 | | 1 | 1 |
| 62350 | 8 | | 8 |
| 62360 | 1 | | 1 |
| 62362 | 6 | 2 | 8 |
| 62380 | | 3 | 3 |
| 63001 | 3 | | 3 |
| 63005 | 9 | 2 | 11 |
| 63012 | 1 | 1 | 2 |
| 63015 | 4 | 1 | 5 |
| 63017 | 4 | | 4 |
| 63020 | 3 | | 3 |
| 63030 | 79 | 30 | 109 |
| 63035 | 9 | 1 | 10 |
| 63040 | 1 | | 1 |
| 63042 | 13 | 8 | 21 |
| 63043 | 1 | | 1 |
| 63044 | 5 | 1 | 6 |
| 63045 | 16 | 2 | 18 |
| 63046 | 9 | 2 | 11 |
| 63047 | 160 | 51 | 211 |
| 63048 | 128 | 32 | 160 |
| 63050 | 1 | | 1 |
| 63051 | 3 | | 3 |
| 63052 | 8 | 4 | 12 |
| 63053 | 2 | 2 | 4 |
| 63056 | 4 | 2 | 6 |
| 63057 | | 1 | 1 |
| 63075 | 1 | 2 | 3 |
| 63076 | | 1 | 1 |
| 63081 | 4 | 1 | 5 |
| 63082 | 2 | | 2 |
| 63650 | 213 | 30 | 243 |
| 63655 | 11 | 2 | 13 |
| 63685 | 91 | 8 | 99 |
| 64451 | | 6 | 6 |
| 64479 | 61 | 9 | 70 |
| 64480 | 18 | 3 | 21 |
| 64483 | 1493 | 136 | 1629 |
| 64484 | 718 | 50 | 768 |
| 64490 | 633 | 79 | 712 |
| 64491 | 586 | 60 | 646 |
| 64492 | 99 | 13 | 112 |
| 64493 | 1555 | 184 | 1739 |
| 64494 | 1476 | 150 | 1626 |
| 64495 | 159 | 18 | 177 |
| 64510 | 6 | 1 | 7 |
| 64520 | 23 | 19 | 42 |
| 64625 | | 13 | 13 |
| 64633 | 353 | 23 | 376 |
| 64634 | 331 | 18 | 349 |
| 64635 | 1253 | 84 | 1337 |
| 64636 | 1206 | 67 | 1273 |
| 70336 | 33 | 9 | 42 |
| 70450 | 943 | 90 | 1033 |
| 70460 | 38 | 13 | 51 |
| 70470 | 81 | 30 | 111 |
| 70480 | 109 | 8 | 117 |
| 70481 | 19 | 2 | 21 |
| 70482 | 14 | 3 | 17 |
| 70486 | 784 | 61 | 845 |
| 70487 | 28 | 11 | 39 |
| 70488 | 16 | 5 | 21 |
| 70490 | 65 | 24 | 89 |
| 70491 | 513 | 44 | 557 |
| 70492 | 60 | 20 | 80 |
| 70496 | 168 | 9 | 177 |
| 70498 | 181 | 11 | 192 |
| 70540 | 10 | 5 | 15 |
| 70542 | | 1 | 1 |
| 70543 | 141 | 14 | 155 |
| 70544 | 343 | 20 | 363 |
| 70545 | 17 | 1 | 18 |
| 70546 | 64 | 8 | 72 |
| 70547 | 47 | 2 | 49 |
| 70548 | 55 | 10 | 65 |

| | | | |
|-------|------|-----|------|
| 70549 | 58 | 7 | 65 |
| 70551 | 1550 | 89 | 1639 |
| 70552 | 50 | 24 | 74 |
| 70553 | 2279 | 123 | 2402 |
| 70554 | 3 | 4 | 7 |
| 70555 | 1 | 2 | 3 |
| 71250 | 2141 | 258 | 2399 |
| 71260 | 2231 | 162 | 2393 |
| 71270 | 83 | 43 | 126 |
| 71271 | 871 | 50 | 921 |
| 71275 | 639 | 41 | 680 |
| 71550 | 27 | 7 | 34 |
| 71552 | 22 | 9 | 31 |
| 71555 | 35 | 7 | 42 |
| 72125 | 226 | 48 | 274 |
| 72126 | 39 | 9 | 48 |
| 72127 | 2 | 3 | 5 |
| 72128 | 79 | 18 | 97 |
| 72129 | 27 | 7 | 34 |
| 72130 | 2 | 3 | 5 |
| 72131 | 380 | 78 | 458 |
| 72132 | 84 | 16 | 100 |
| 72133 | 12 | 6 | 18 |
| 72141 | 1364 | 392 | 1756 |
| 72142 | 9 | 5 | 14 |
| 72146 | 428 | 92 | 520 |
| 72147 | 6 | 5 | 11 |
| 72148 | 2568 | 773 | 3341 |
| 72149 | 13 | 11 | 24 |
| 72156 | 338 | 27 | 365 |
| 72157 | 210 | 12 | 222 |
| 72158 | 365 | 68 | 433 |
| 72159 | | 1 | 1 |
| 72191 | | 4 | 4 |
| 72192 | 90 | 24 | 114 |
| 72193 | 45 | 11 | 56 |
| 72194 | 13 | 7 | 20 |
| 72195 | 164 | 36 | 200 |
| 72196 | 11 | 4 | 15 |
| 72197 | 616 | 50 | 666 |
| 72198 | 5 | 2 | 7 |
| 73200 | 212 | 21 | 233 |
| 73201 | 23 | 13 | 36 |
| 73202 | 2 | 3 | 5 |
| 73206 | 2 | 3 | 5 |
| 73218 | 132 | 17 | 149 |
| 73220 | 67 | 12 | 79 |
| 73221 | 1310 | 345 | 1655 |
| 73222 | 234 | 19 | 253 |
| 73223 | 64 | 33 | 97 |
| 73225 | 2 | 2 | 4 |
| 73700 | 647 | 61 | 708 |
| 73701 | 19 | 6 | 25 |
| 73702 | 5 | 2 | 7 |
| 73706 | 6 | 4 | 10 |
| 73718 | 314 | 51 | 365 |
| 73719 | 1 | | 1 |
| 73720 | 121 | 19 | 140 |
| 73721 | 2341 | 399 | 2740 |
| 73722 | 90 | 24 | 114 |
| 73723 | 70 | 17 | 87 |
| 73725 | 18 | 1 | 19 |
| 74150 | 104 | 50 | 154 |
| 74160 | 199 | 43 | 242 |
| 74170 | 270 | 54 | 324 |
| 74174 | 295 | 19 | 314 |
| 74175 | 28 | 10 | 38 |
| 74176 | 1587 | 116 | 1703 |
| 74177 | 3205 | 234 | 3439 |
| 74178 | 905 | 207 | 1112 |
| 74181 | 79 | 26 | 105 |
| 74182 | 32 | 19 | 51 |
| 74183 | 1069 | 108 | 1177 |
| 74185 | 23 | 2 | 25 |
| 74261 | 15 | 1 | 16 |
| 74262 | | 1 | 1 |
| 74263 | 4 | 6 | 10 |
| 74712 | 12 | 2 | 14 |
| 75557 | 6 | 2 | 8 |
| 75561 | 155 | 11 | 166 |
| 75563 | 3 | | 3 |
| 75571 | 152 | 161 | 313 |
| 75572 | 171 | 8 | 179 |
| 75573 | 2 | | 2 |
| 75574 | 382 | 20 | 402 |
| 75635 | 78 | 12 | 90 |
| 76376 | 1 | 2 | 3 |
| 76377 | 10 | 3 | 13 |
| 76380 | 1 | 5 | 6 |
| 76390 | 5 | 3 | 8 |
| 76391 | 8 | 6 | 14 |
| 76497 | 1 | | 1 |
| 76498 | 2 | 2 | 4 |
| 77021 | 1 | 1 | 2 |
| 77022 | | 1 | 1 |
| 77047 | 10 | 10 | 20 |
| 77048 | 1 | | 1 |
| 77049 | 552 | 63 | 615 |
| 77078 | 3 | 2 | 5 |
| 77084 | 1 | 1 | 2 |
| 78012 | 3 | 5 | 8 |
| 78013 | 1 | 1 | 2 |
| 78014 | 61 | 7 | 68 |
| 78015 | | 1 | 1 |
| 78016 | 1 | 1 | 2 |

| | | | |
|--------------------|--------------|-------------|--------------|
| 78018 | 40 | 3 | 43 |
| 78070 | 17 | 6 | 23 |
| 78071 | 36 | 6 | 42 |
| 78072 | 23 | 11 | 34 |
| 78104 | 3 | | 3 |
| 78195 | 127 | 6 | 133 |
| 78202 | 7 | | 7 |
| 78215 | 1 | 2 | 3 |
| 78226 | 50 | 9 | 59 |
| 78227 | 243 | 19 | 262 |
| 78231 | 1 | | 1 |
| 78262 | 1 | 1 | 2 |
| 78264 | 277 | 14 | 291 |
| 78265 | 1 | | 1 |
| 78266 | 2 | 1 | 3 |
| 78300 | 2 | 1 | 3 |
| 78305 | 4 | 1 | 5 |
| 78306 | 377 | 23 | 400 |
| 78315 | 43 | 2 | 45 |
| 78431 | 21 | 10 | 31 |
| 78445 | | 1 | 1 |
| 78451 | 23 | 5 | 28 |
| 78452 | 1940 | 136 | 2076 |
| 78459 | 7 | | 7 |
| 78472 | 13 | 5 | 18 |
| 78483 | 1 | | 1 |
| 78492 | 203 | 8 | 211 |
| 78579 | 1 | | 1 |
| 78580 | 5 | | 5 |
| 78582 | 39 | 3 | 42 |
| 78598 | 15 | 3 | 18 |
| 78608 | 1 | 3 | 4 |
| 78630 | 2 | 1 | 3 |
| 78700 | 1 | 2 | 3 |
| 78707 | 3 | | 3 |
| 78708 | 54 | 9 | 63 |
| 78709 | 1 | | 1 |
| 78800 | 2 | | 2 |
| 78801 | 9 | 4 | 13 |
| 78802 | 7 | | 7 |
| 78803 | 41 | 13 | 54 |
| 78804 | 5 | 1 | 6 |
| 78811 | | 1 | 1 |
| 78813 | | 2 | 2 |
| 78814 | 2 | 6 | 8 |
| 78815 | 729 | 242 | 971 |
| 78816 | 94 | 47 | 141 |
| 78830 | 5 | 3 | 8 |
| 78832 | 4 | | 4 |
| 93306 | 17 | | 17 |
| 0042T | 1 | | 1 |
| 0275T | 5 | 5 | 10 |
| 0501T | 14 | 1 | 15 |
| 0502T | 49 | 10 | 59 |
| 0503T | 35 | 10 | 45 |
| 0504T | 11 | | 11 |
| C8908 | | 1 | 1 |
| E0748 | 21 | 4 | 25 |
| G0260 | 1000 | 19 | 1019 |
| JOINT | 3 | 19 | 22 |
| SPINE | 13 | 4 | 17 |
| Grand Total | 62034 | 8669 | 70703 |