



## eviCore Prior Authorization Program

As part of Baylor Scott & White Health Plan's (BSWHP) ongoing commitment to provide our members with access to high-quality, cost-effective care, eviCore healthcare has been contracted to provide benefits management services for selected covered services requiring prior approval. eviCore is an independent company that provides specialty medical benefits management for BSWHP.

BSWHP members enrolled in BSWHP's Commercial and Medicare Advantage programs will require prior authorization by eviCore for the following covered services, for dates of service:

- August 1, 2018, and thereafter: Advanced Imaging (PET/MRI/CT) and Nuclear Medicine
- September 1, 2018, and thereafter: Cardiology Imaging and Certain Procedures
- October 1, 2018, and thereafter: Joint, Spine and Pain Management Procedures

### How to Request Authorization

We are keeping it simple! The BSWHP Provider Portal is the quickest, most efficient way to obtain an authorization. Just click on the eviCore link to initiate a case, view case/authorization details, verify eligibility and more. Log on to the Provider Portal [here](#).

For urgent requests: If service is required in less than 48 hours due to a medically urgent condition, please call eviCore at 1.888.209.5762 to request an expedited authorization review. Be sure to tell the representative the authorization is for medically urgent care.

### When to Request Authorization

We recommend that ordering physicians secure authorizations and pass the authorization numbers to the rendering facilities at the time of scheduling. Authorizations will contain authorization numbers and one or more CPT codes specific to the services authorized. If the service requested is different from what is authorized, the rendering facility must contact BSWHP for review and authorization prior to services and claim submission. [Check member eligibility and benefits online](#) or by calling BSWHP Customer Service at 888.316.7947.

In addition, it is always a good idea to refer to the [BSWHP Prior Authorization List](#) to determine if a medical service, procedure or supply requires prior authorization. Request forms for prior authorizations not handled by eviCore may be found on the website at [BSWHealthPlan.com/Providers](#).

### Eligibility

Prior to rendering service, [check member eligibility and benefits online](#) or by calling BSWHP Customer Service at 888.316.7947. This will also help determine if preauthorization is needed through eviCore or BSWHP.

### Resources and Information

You'll find the eviCore orientation presentation, CPT Codes, FAQ, a Quick Reference Guide and other resources at: <https://www.evicore.com/resources/healthplan/scott-and-white>.



Please contact your BSWHP Provider Relations Representative if you have any questions, need more information or would like to request an onsite training session. To locate your representative's contact information, please visit our website at [BSWHealthPlan.com/Providers](https://www.BSWHealthPlan.com/Providers).

Additional information on non-eviCore authorizations and policies for clinical programs and pharmacy services may be found on the website at [BSWHealthPlan.com/Providers](https://www.BSWHealthPlan.com/Providers), under the heading Authorizations and Policies.